

## S·O·S<sup>SM</sup> Services Online

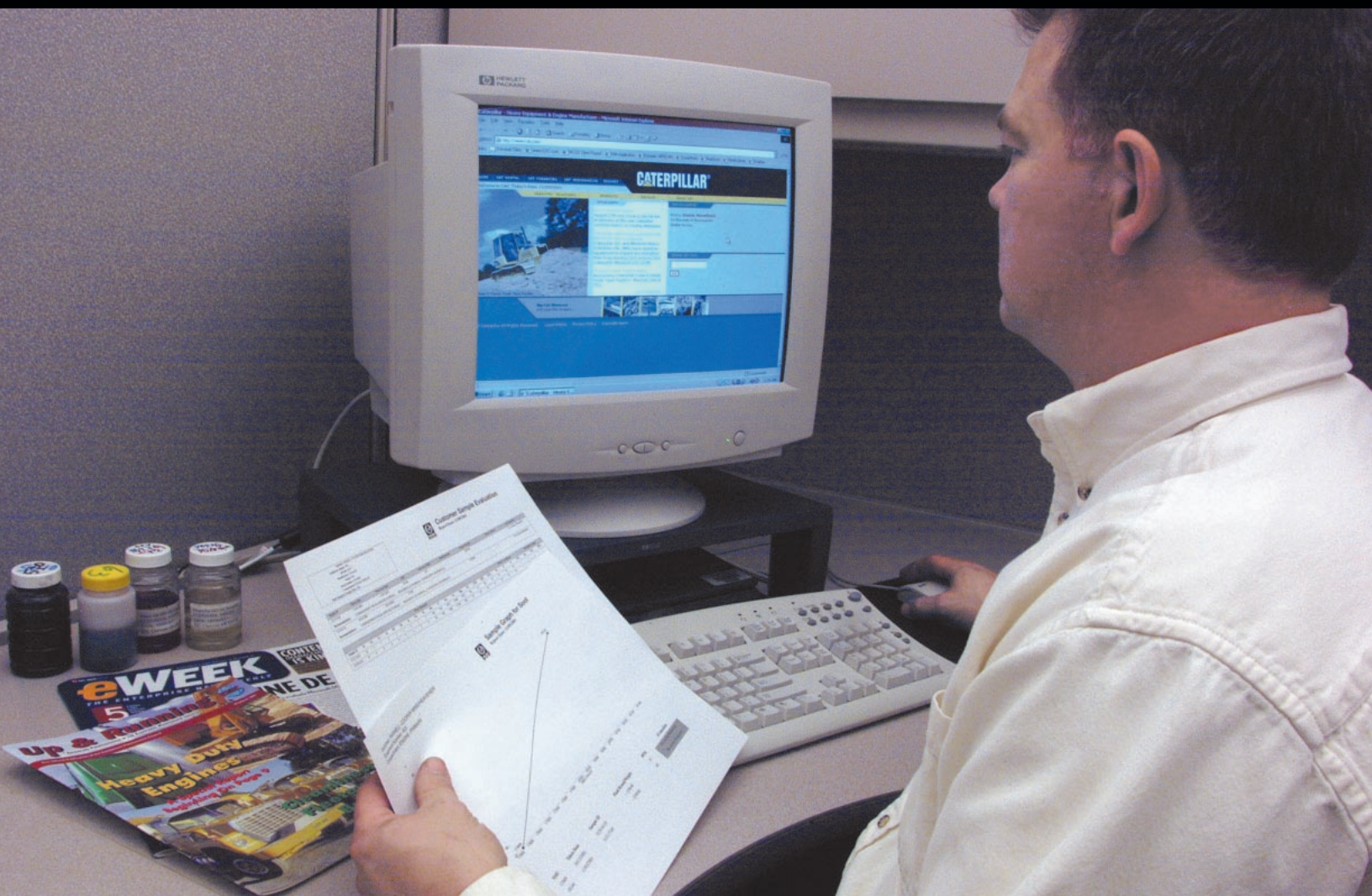
Available through Dealer StoreFront



***View and analyze fluid sample information online—anytime and anywhere***

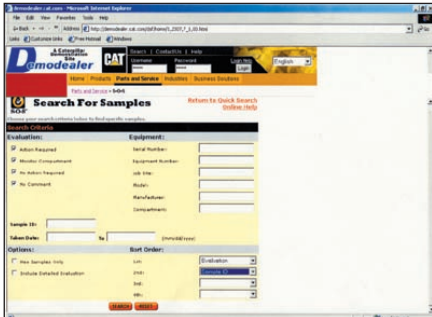
- Access information with an Internet browser on Dealer StoreFront—no software required.
- Receive e-mail notification when new information is posted.
- Search and sort up to five years of data, including detailed descriptions and sample histories.
- Minimize paper filing and storage, while maintaining the ability to generate and print reports and graphs when needed.

With S·O·S Services Online, you can make better equipment management decisions. Using Dealer StoreFront—through the Internet—you can monitor the impact of application, operational, and maintenance factors on machine and component health.



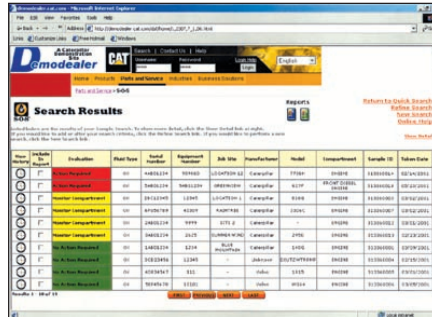
# S·O·S Services Online

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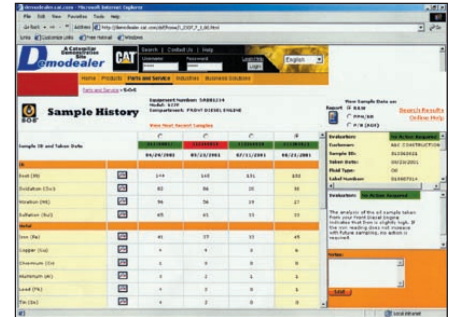
### Search For Samples

This screen enables you to search and sort using criteria such as evaluation, serial number, equipment number, job site, compartment, sample ID, and date.



### Search Results

This screen provides a clear snapshot of your search with color-coded evaluations, quick review (10 samples at a time), and written evaluations.



### Sample History

This screen allows you to create graphs, calculate wear rates, view trends for up to five samples, and add user notes.

## Fast, convenient fluid sample analysis

With S·O·S Services Online, it's fast and easy to monitor the effectiveness of your equipment maintenance program. You're notified via e-mail when new fluid samples are posted. From the S·O·S Services Online home page, you can view the latest sample information, perform a quick search by equipment number, serial number, or compartment name, and access online help. Other screens allow you to:

- View a detailed description of one fluid sample or a list of all fluid sample data
- Search for samples by evaluation, serial number, equipment number, job site, model, compartment, sample ID, or taken date
- Review the history of samples from a specific machine compartment
- Create a graphical depiction of samples from a specific machine compartment
- Create and print reports

## Quick, easy set-up

It's easy to begin using S·O·S Services Online right away. We'll help you get started by setting up a Dealer StoreFront secured account if you don't already have one. This web application runs on an Internet browser (Netscape Navigator 4.0 or higher or Microsoft Internet Explorer 4.0 or higher) and Adobe Acrobat Reader 3.0 or higher (which can be downloaded for free off the Internet).

Stop in our dealership or give us a call soon. We'll explain more about S·O·S Services Online and Dealer StoreFront—and show you how both can help you manage your Cat equipment more easily and efficiently.

## A comparison: S·O·S Services Online and Trend Analysis Module

Like S·O·S Services Online, Trend Analysis Module (TAM) enables you to receive and manage data electronically. Because TAM is a PC-based software application, it offers greater functionality and more comprehensive analysis; however, it's not available via the Internet. Here are a few other similarities and differences:

	S·O·S Services Online (Web)	TAM (PC)
Analyze data electronically	•	•
Receive e-mail notification	•	
Access help online	•	
Create graphs/reports	•	•
Minimize paper	•	•
Export data to Excel		•
Share data via a network		•
Register samples electronically		•